

DATA PRIVACY NOTICE FOR CLIENTS AND SUPPLIERS

V4.1

Global Quantum Ltd. ("We") are committed to protecting and respecting your privacy.

With hybrid working in place following the Covid-19 restriction in and home working being carried out we are using secure VPN's to access the company hard drives and are maintaining the policies as laid out below.

This policy (together with our terms of use and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

The rules on processing of personal data are set out in the General Data Protection Regulation (the "GDPR").

Definitions:

Data controller –

A controller determines the purposes and means of processing personal data.

Data processor –

A processor is responsible for processing personal data on behalf of a controller.

Data subject – Natural person

Categories of data: Personal data and special categories of personal data

Personal data - The GDPR applies to 'personal data' meaning any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier (as explained in Article 6 of GDPR). For example, name, passport number, home address or private email address. Online identifiers include IP addresses and cookies.

Special categories personal data - The GDPR refers to sensitive personal data as 'special categories of personal data' (as explained in Article 9 of GDPR). The special categories specifically include genetic data, and biometric data where processed to uniquely identify an individual. Other examples include racial and ethnic origin, sexual orientation, health data, trade union membership, political opinions, religious or philosophical beliefs.

Processing - means any operation or set of operations which is performed on personal data or on sets of personal data, whether by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

Third party - means a natural or legal person, public authority, agency or body other than the data subject, controller, processor and persons who, under the direct authority of the controller or processor, are authorised to process personal data.

Who are we: - Global Quantum Ltd. is the data controller. This means we decide how your personal data is processed and for what purposes.

For all data matters contact Our contact: Data Officer,
Address:
Global Quantum Ltd.,
50 Titchfield St.
Kilmarnock.
KA1 1PH,
UK.
Email: Info@Globalquantum.com ph: +44 (0) 1563 541 721

The purpose(s) of processing your personal data:

- To conduct business with you.
- To manage our own accounts and records
- To inform individuals of news, events & activities.
- To provide us internally with client and supplier information.
- Location of workplace/offices.
- Contact details of the transaction we have entered into.
- Information about your use of our information and communications systems.

The categories of personal data concerned:

- The personal data you give us may include your name, address, e-mail and phone number, financial and credit card information, personal description, work history, travel documents and photograph, publicly accessible sources, another supplier, a public body, you or your companies' online profiles/websites, business card, email footer, phone call.

What is our legal basis for processing your personal data?

Personal data (article 6 of GDPR)

Our lawful basis for processing your general personal data:

☐ Processing necessary for the performance of a contract with the data subject or to take steps to enter into a contract	x
☐ Processing necessary for compliance with a legal obligation	x
☐ Processing necessary to protect the vital interests of a data subject or another person	x
☐ Processing necessary for the purposes of the legitimate interests of the data controller or a third party, except where such interests are overridden by the interests or fundamental rights or freedoms of the data subject	x

More information on lawful processing can be found on the [ICO website](#).

Sharing your personal data:



Your personal data will be treated as strictly confidential and will be shared only in order to meet our legal obligations connected with our Client or Supplier relationship.

Email marketing communications have an opt out built in.

You can opt out of any marketing emails.

How long do we keep your personal data?

We keep your personal data for no longer than reasonably necessary to fulfil the purposes for which it was collected for.

Details of retention periods for specific purposes are available in our data retention policy which is available from Data Officer (info@globalquantum.com).

When your contract or relationship with us comes to an end we will either retain or securely destroy your personal data in accordance with our data retention policy or other applicable laws and regulations.

Providing us with your personal data:

We require your personal data as it is a contractual requirement, [or a requirement necessary to enter into a contract.

Your rights and your personal data:

Unless subject to an exemption under the GDPR, you have the following rights with respect to your personal data:

- The right to request a copy of the personal data which we hold about you;
- The right to request that we correct any personal data if it is found to be inaccurate or out of date;
- The right to request your personal data is erased where it is no longer necessary to retain such data;
- *The right to withdraw your consent to the processing at any time, WHERE CONSENT WAS YOUR LAWFUL BASIS FOR PROCESSING THE DATA;*
- The right to request that we provide you with your personal data and where possible, to transmit that data directly to another data controller, (known as the right to data portability), (where applicable i.e. where the processing is based on consent or is necessary for the performance of a contract with the data subject and where the data controller processes the data by automated means);
- The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a restriction is placed on further processing;
- The right to object to the processing of personal data, (where applicable i.e. where processing is based on legitimate interests (or the performance of a task in the public interest/exercise of official authority); direct marketing and processing for the purposes of scientific/historical research and statistics).

Transfer of Data Abroad:

We do not transfer personal data outside the EEA.

Automated Decision Making:

We do not use any form of Automated Decision making in our business.

Further processing:

If we wish to use your personal data for a new purpose, not covered by this Data Privacy Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions.

**Changes to our privacy policy:**

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

How to make a complaint:

To exercise all relevant rights, queries or complaints please in the first instance contact

Contact: The Data Officer.

Address: Global Quantum Ltd., 50 Titchfield St. Kilmarnock. KA1 1PH, UK.

Email: Info@Globalquantum.com ph: +44 (0) 1563 541 721

If this does not resolve your complaint to your satisfaction, you have the right to lodge a complaint with the [Information Commissioners Office](https://ico.org.uk/global/contact-us/email/) on 03031231113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, England.

Email: Info@Globalquantum.com ph: +44 (0) 1563 541 721

This Notice is reviewed annually.

Reviewed 04.03.25

Next review due March 2026